

GENERAL TERMS AND CONDITIONS OF SALE

“Discover France, Play Pickleball” Trips

Compliant with the French Tourism Code (Articles L. 211-1 et seq. and R. 211-3 to R. 211-11)
Last updated: July 2026

ARTICLE 1: PURPOSE AND SCOPE

These General Terms and Conditions of Sale ("Terms") govern all sales of the “Discover France, play Pickleball” travel packages ("Trip" or "Trips") offered by X Sight Travel to individual travelers ("Client" or "Participant").

In accordance with the French Tourism Code, booking a “Discover France, play Pickleball” Trip constitutes full and unreserved acceptance of these Terms by the Client, overriding any other document.

ARTICLE 2: PRE-CONTRACTUAL INFORMATION AND REGISTRATION

Pre-contractual information is provided through the detailed itinerary of the “Discover France, play Pickleball” tour, custom quotes, website information (including FAQs), and these Terms.

Registration becomes firm and binding upon X Sight Travel's receipt of:

- The completed and signed booking form (or accepted quote).
- A deposit equal to **30% of the total Trip price**.

For any booking made less than 30 days prior to the departure date, payment in full (100%) is required at the time of reservation.

ARTICLE 3: PRICING AND PAYMENT TERMS

All prices are quoted in Euros (€), inclusive of all applicable taxes (TTC), per person. Prices cover all services explicitly specified in the “Discover France, play Pickleball” tour description (e.g., accommodations, scheduled Pickleball sessions/coaching, organized excursions, and listed meals).

Airfare, personal travel expenses, optional activities, and items not explicitly listed in the itinerary are not included.

The **remaining balance (70%) must be paid at least 30 days prior to departure**. X Sight Travel will not send payment reminders. Failure to pay the balance within this timeframe gives X Sight Travel the right to cancel the booking and apply the cancellation fees outlined in Article 5.

ARTICLE 4: RIGHT OF WITHDRAWAL (CANCELLATION RIGHT)

In accordance with Article L. 221-28 12° of the French Consumer Code, travel, accommodation, catering, and leisure services booked for a specific date or period are not subject to a statutory 14-day right of withdrawal. Once a booking is confirmed, any cancellation or modification requested by the Client is governed exclusively by Article 5.

ARTICLE 5: CANCELLATION AND MODIFICATION BY THE CLIENT

Any request to cancel or modify a reservation must be submitted in writing to X Sight Travel (via email with read receipt or registered mail).

In the event of cancellation by the Client, the following cancellation fee schedule applies to the total Trip price:

- **More than 60 days before departure:** Fixed administrative processing fee (€100 per person).
- **60 to 31 days before departure:** 30% of the total Trip price.
- **30 to 15 days before departure:** 50% of the total Trip price.
- **14 to 7 days before departure:** 85% of the total Trip price.
- **Less than 7 days before departure or No-Show:** 100% of the total Trip price.

Note: Non-refundable flight or train ticket issuance fees booked on behalf of the Client remain 100% payable by the Client regardless of when the cancellation occurs.

ARTICLE 6: CANCELLATION OR MODIFICATION BY THE ORGANIZER

1. Minimum Group Size: “Discover France, play Pickleball” trips require a minimum number of participants to operate. If the minimum threshold is not met, X Sight Travel reserves the right to cancel the trip **no later than 60 days before departure**. In such cases, the Client will receive a full refund of all amounts paid, with no further compensation.

2. Unavoidable & Extraordinary Circumstances: In the event of force majeure, extreme weather, safety risks, or unplayable conditions impacting court facilities, X Sight Travel reserves the right to modify the itinerary, court schedules, or cancel the Trip. A full refund or alternative travel date will be offered to the Client.

ARTICLE 7: INSURANCE, HEALTH FORMALITIES, AND LIABILITY WAIVER

1. Insurance: Each Participant must carry individual personal liability insurance. Purchasing comprehensive travel insurance—covering trip cancellation, emergency medical assistance, repatriation, and loss of baggage—is strongly recommended for all international travelers.

2. Health & Medical Readiness: Pickleball and related trip activities require a reasonable level of physical fitness.

3. Health Form & Liability Waiver: Each Participant agrees to submit a completed Health Questionnaire & Waiver of Liability form to X Sight Travel prior to departure. X Sight Travel cannot be held liable for injuries sustained during Pickleball sessions or recreational activities.

ARTICLE 8: DISPUTES AND APPLICABLE LAW

Any claim or complaint regarding the execution of the “Discover France, play Pickleball” Trip must be sent in writing to X Sight Travel as soon as possible after the conclusion of the Trip.

If a dispute cannot be settled amicably within 60 days, the Client may submit the dispute free of charge to the French Tourism and Travel Mediation body (Médiateur du Tourisme et du Voyage - MTV).

These Terms are governed by **French Law**. Any litigation arising from their interpretation or execution falls under the exclusive jurisdiction of the competent courts in **Lyon, France**.